CAREFACTS®

*Your Software Partner
for Home Care,
Hospice and
Public Health*

CareFacts® Information Systems, Inc.

CareFacts has developed a fully integrated software package to meet all the business and regulatory needs of home care agencies. It is designed to facilitate the latest telemonitoring technologies with its easily-integrated HL7 architecture.

Agencies use CareFacts reporting functionality to manage clinical outcomes, enhance productivity, optimize reimbursement, and maximize their financial success. Your most current information is displayed on the CareFacts Dashboard to keep you up-to-date on your business statistics.

Robust role-based user rights give you full control over which employees are allowed to perform designated functions. You determine who has access to various areas within the software. You can use e-signature to allow your agency to adopt "paperless charting."

CareFacts®, a leader in software for community-based healthcare, offers clinical point-of-care charting documentation, scheduling and a billing and accounts receivable system. The proven integrity of our software, deep functionality, ease of use, flexibility, and interface features makes CareFacts software an excellent choice.

Electronic Health Record

Clinical Point-of-Care

Billing

Scheduling

Private Duty

Hospice

Financial

Reporting

Hosting

Consulting

Telephony

Home Tele-Health

Outcomes Benchmarking

CAREFACTS®

We had an unannounced Medicare survey in Feb 2009. When the surveyors arrived they requested an additional census report that we had not needed to produce on prior visits. We called CareFacts for assistance and within a few minutes we had a call back and were assisted through the process of obtaining the necessary report. The surveyors were impressed and said that they had not been able to obtain that information as quickly and easily in other agencies.

We are pleased with the support and guidance CareFacts has offered us during the survey process and on an ongoing basis.

Our survey was Deficiency Free!

– Sandy Ruka, Director, Visiting Nurse and Hospice Care Services, North Conway, NH

CareFacts is very efficient and does a great job for Home Care Billing. I am familiar with a variety of software systems, and CareFacts is an effective software solution.

– Paula, Manager, Medical Practice Management Consultant

*W*ith over 15 years of experience in Home Care, Hospice, and Public Health, CareFacts can meet your needs for clinical documentation, quality improvement and business enterprise management.

SOFTWARE – *Tightly integrated and designed for rapid data entry, our point-of-care clinical documentation, billing, and scheduling software is state-of-the art*

RELATIONSHIP – *We care about your business, and it shows in our training and customer support*

INCREDIBLE VALUE – *You don't have to wait years to realize a return on your investment*

Why CareFacts?

CareFacts should be your software choice because it is…

Tightly Integrated
Data is entered once and automatically flows everywhere it is needed – point-of-care charting, scheduling, billing, or human resources

Standardized
Built on a standardized, research-based clinical language - The Omaha System

Multi-Disciplinary
Using a standardized language provides the foundation for an integrated multi-disciplinary client care plan
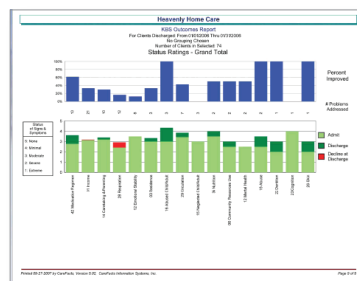
Consistent
Offers consistent charting from client to client, clinician to clinician, agency to agency to streamline the QA process

Efficient
Presents only appropriate choices to enhance data-entry speed

Designed for Best Practices
Embedded practice guidelines and pathways are easily modified to provide consistent quality care and meaningful reports

Report Clinical Outcomes by Payor, Case Manager, Cost Center, and many other parameters

Assures Minimal Data Entry with Maximum Accuracy

CAREFACTS® CLINICAL | *designed by clinicians for clinicians*

- Creates individualized, client-focused multi-disciplinary Care Plans that serve as the basis for continuing documentation
- Guides clinical care with customizable clinical pathways
- Generates Clinical Outcomes Reports for analyzing the quality of care of patient populations
- Demonstrates the quality of your documentation and quality improvement activities for review by surveyors

CAREFACTS® SCHEDULING | *gets staff to clients at the right place & time*

- Utilizes visual scheduling with "drag and drop" that gets your staff to the right client at the right place and time
- Minimizes unauthorized and unfunded visits by prompting a warning that must be over-ridden to schedule
- Increases efficiency with its tight integration with clinical to avoid duplicate data entry

CAREFACTS® BILLING | *fully integrated financial management*

- Facilitates electronic submission of claims to payors
- Tracks invoices by client or payor
- Allows detailed financial information from many summary level queries
- Provides formats for UB04, CMS 1500, 837 and 835 Remittance Advice
- Includes mechanisms for tracking expenses and reports for Revenue, Billing Data, Cash Receipts, Receivables, Aging and General Ledger
- Can export key management information to Excel
- Includes full support for your private duty line of business

Of the 13 standardized languages recognized by the ANA, the Omaha System is becoming known for its success in automation, data generation, and outcomes reporting.

– Monsen, et al., A Public Health Nursing Informatics Data and Practice Quality Project. Computers, Informatics, Nursing May/June 2006

The Scheduling system is so user-friendly. It leaves little room for mistakes. We've been able to cut down our staffing hours ten-fold, which has freed up our staff to complete other duties.

The Human Resource module within Scheduling tracks in-services, licenses, evaluation, emergency contacts and much, much more. It makes running payroll a piece of cake.

You don't need to have a separate HR system when you have CareFacts Scheduling.

– Terry, Office Manager/HR Staff